



**Acuity Brands Terms and Conditions of Sale**  
For Shipments Within or To Canada  
or Services Performed Within Canada  
Effective March 26, 2025

These Terms and Conditions of Sale apply to any and all products or services of Acuity Brands Lighting Canada, Inc. or the subsidiary, division or affiliated entity of Acuity Brands Lighting Canada, Inc. identified on the quote or order acknowledgement (collectively, "Acuity Brands"), unless otherwise specifically agreed to in writing by Acuity Brands.

**PAYMENT TERMS:**

Purchaser agrees to pay the prices quoted by Acuity Brands, and is responsible for applicable shipping and handling charges, taxes and duties as provided below. Payment terms for sales by Acuity Brands of Acuity Brands products are available at <https://www.acuitybrands.com/support/warranty/terms-and-conditions> under Terms and Conditions of Sale-Canada Sales—Payment Terms..

Invoices for services shall be due and payable within (30) days after the date of the invoice. In addition to all other rights and remedies available under these Terms and Conditions of Sale and under applicable law, Acuity Brands may, in its sole discretion, withhold services until such time as purchaser's account is paid in full or immediately terminate the provision of services without further liability to purchaser.

If purchaser does not pay any invoice, in whole or in part, when due, Acuity Brands shall assess a finance charge on any past due balance at the maximum legal rate permitted on open accounts. If any amount due Acuity Brands is collected by or through an attorney, Acuity Brands shall be entitled to recover all costs of collection, including attorney's fees equal to 15% of the total principal and interest owed.

**PRICES:**

Prices shown are in Canadian Dollars (\$). All prices are those in effect at the time of quotation and are subject to change without notice. Unless prices are quoted as "valid for" a certain period or "valid through" a certain date, Acuity Brands reserves the right to invoice at the prices in effect on the date of shipment. Notwithstanding whether prices are quoted as "valid for" a certain period or "valid through" a certain date on any Acuity Brands quotation, all prices are subject to increase (1) on a dollar-for-dollar basis, without any additional overhead or profit, to the extent of any foreign exchange rate fluctuations; or new or increased government imposed tariffs, duties or other charges of any kind; and (2) as determined by Acuity Brands in its sole discretion due to increases in labor, materials, freight, container, fuel, handling, logistics or other manufacturing costs since the date of quotation, whether in the form of a price increase or a surcharge. Unless otherwise agreed by Acuity Brands, orders marked "HOLD" or "HOLD FOR RELEASE" will be billed at the prices in effect on the date of shipment. Acuity Brands reserves the right to require minimum order amounts. Prices exclude all taxes. Prices do not include lamps unless specified.

**FREIGHT ALLOWANCE:**

Any orders that qualify for a freight allowance will be shipped F.O.B. Origin, freight prepaid and allowed or as otherwise agreed to in writing by Acuity Brands. Any orders that do not qualify for a freight allowance will be shipped F.O.B. Origin, freight prepaid and add. All orders (regardless of size or price) shipping to Yukon, Northwest Territories, Labrador, Nunavut and northern regions will be shipped F.O.B. Origin, freight collect. For all orders that qualify for freight allowance, Acuity Brands reserves the right to select the carrier and method of shipment and to route shipments at Acuity Brands' discretion. Acuity Brands will ship in the manner selected by purchaser provided purchaser assumes any additional transportation costs. See <https://www.acuitybrands.com/support/warranty/terms-and-conditions> under Terms and Conditions of Sale-Canada Sales—Freight Allowance for specific freight requirements. Freight charges are calculated at the time of shipment and are subject to change. If purchaser requests Acuity Brands to delay shipping all or any portion of an order beyond its scheduled shipment date, Acuity Brands may impose a service charge of \$22 per pallet per day.

**TAXES:**

Purchaser has responsibility for paying and reporting all applicable taxes levied or based on account of the purchase price or the acquisition, ownership, license or use of the products or services.

**TRANSPORTATION CLAIMS:**

Title and risk of loss passes to purchaser upon delivery of products by Acuity Brands to the carrier. Therefore, claims for damages or shortages in transit are the responsibility of purchaser. Bills of Lading marked with "Shippers Load and Count" do not constitute a transfer of liability for the freight or damages from purchaser to Acuity Brands.

**PACKAGING:**

Acuity Brands reserves the right to optimize packaging at its discretion. Some products may only be available in bulk package multiples or case quantities.

**SERVICE AREA LIMITATION:**

Acuity Brands reserves the right to refuse to make quotations, accept orders or make shipments to points of destination outside of the regular or assigned selling and service area of the applicable Acuity Brands distributor.

**RETURN OF STOCK MERCHANDISE:**

No merchandise may be returned without prior written authorization from Acuity Brands. Requests to return merchandise must be made within four (4) months from date of shipment by Acuity Brands. All returns must be shipped prepaid to the location designated on the return authorization. Credit will be issued based on the original invoice price, or price in effect at time of return, whichever is lower, less a minimum disposition charge of 35% (to defray the cost of handling). All returned product must be in salable condition in order to qualify for credit. Return authorization will not be granted when the value of all items to be returned is less than \$300.

**NON-RETURNABLE MERCHANDISE:**

The following products are not returnable: all non-stock, special, customized or modified products; all stock products containing time-sensitive components that have reached the end of their warranty or shelf life; clearance and limited-availability products; horticultural products; and all stock and non-stock poles. Any product which Acuity Brands sells, but does not inventory, is considered a non-stock product.

**CANCELLATIONS:**

Orders may not be cancelled or modified, either in whole or in part, without Acuity Brands express written consent. Subject to such consent, (1) orders for stock products may be cancelled prior to shipment without charge and (2) cancellation of any order for non-stock, customized or modified products will incur charges for work already performed and for material purchased by Acuity Brands or its suppliers for the products subject to the cancelled order. Cancellation of any product order after shipment will be subject to the return provisions of these Terms and Conditions of Sale. Orders for horticultural products are non-cancellable. Orders for services are non-cancellable. If services are not provided prior to invoice, the purchaser is entitled to the performance of ordered services only within the 18-month period after the services invoice date. Acuity Brands will cancel orders for services not provided within the 18-month period.

**LIMITED WARRANTY:**

Statements of the limited warranties provided by Acuity Brands for Acuity Brands products, services and service offerings are available at <https://www.acuitybrands.com/support/warranty/terms-and-conditions> under Product Warranties.

**LIMITATION OF LIABILITY:**

The total liability of Acuity Brands on any and all claims of any kind, whether in contract, warranty, tort (including negligence), strict liability or otherwise, arising out of or in connection with, or resulting from, Acuity Brands' sale, delivery, resale, repair, or replacement of any products, service offerings, or the performance of any services, shall in no event exceed the purchase price allocable to the specific product or service which gives rise to the claim, and any and all such liability shall terminate upon the expiration of the applicable warranty period.

Acuity Brands shall be excused for performance of any part of these Terms and Conditions of Sale and shall not be liable for any damages for any delay or default in delivering products or the failure to perform these Terms and Conditions of Sale where occasioned by any cause beyond the control of Acuity Brands, including without limitation, natural disasters; explosions, fires, floods or extreme weather; embargoes; riots; war; acts of terrorism; invasion; famine; civil commotion; outbreaks of disease, epidemics, pandemics or quarantines; strikes; labor stoppages or slowdowns or other industrial disturbances; shortages of labor, raw materials, fuel, adequate power or transportation facilities; accidents; acts of government; or other similar causes. Without limiting the generality of the foregoing, where, subsequent to the date of any order, Acuity Brands' performance is made economically impracticable without Acuity Brands' fault by the occurrence of an event the non-occurrence of which was a basic assumption on which the sale of products or services was made or prices established, Acuity Brands' duty to render that performance is excused and Acuity Brands shall not be liable for any damages arising out of such failure to perform, unless mutually agreeable and legally permissible alternative pricing or other terms are agreed in writing. Examples of events making performance economically impracticable include, without limitation, raw material shortages resulting in

greater than a twenty percent (20%) change in price, changes in government imposed tariffs, duties or other charges of any kind; embargoes, economic sanctions or other regulatory changes (including government imposed tariffs, duties or other charges of any kind) preventing or delaying the importation, exportation or other business activities of Acuity Brands; other regulatory changes affecting Acuity Brands; and strikes or other acts or events preventing shipping by normal channels.

IN NO EVENT SHALL ACUITY BRANDS BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY OR PUNITIVE DAMAGES ARISING OUT OF THE SALE OR PERFORMANCE OF ANY PRODUCTS, SERVICES OR SERVICE OFFERINGS, OR ANY BREACH OF WARRANTY OR OBLIGATIONS UNDER WARRANTY, EVEN IF INFORMED OF THE POSSIBILITY OF SUCH DAMAGES, WHETHER AS THE RESULT OF BREACH OF CONTRACT, WARRANTY, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, OR ANY OTHER THEORY, INCLUDING WITHOUT LIMITATION LABOR OR EQUIPMENT REQUIRED TO REMOVE AND/OR REINSTALL ORIGINAL OR REPLACEMENT PARTS, LOSS OF TIME, PROFITS OR REVENUES, LACK OR LOSS OF PRODUCTIVITY, INTEREST CHARGES OR COST OF CAPITAL, COST OF SUBSTITUTE EQUIPMENT, SYSTEMS OR SERVICES, DOWNTIME COSTS, LOSS OR CORRUPTION OF DATA, LOSS OF USE OF PROPERTY OR EQUIPMENT, OR ANY INCONVENIENCE.

**INTELLECTUAL PROPERTY:**

All intellectual property rights, including copyrights, patents, patent disclosures and inventions (whether patentable or not), trademarks, service marks, trade secrets, know-how and other confidential information, trade dress, trademarks, trade names, and logos, together with all of the goodwill associated therewith, derivative works and all other rights in and to all documents, work product and other materials that are delivered to purchaser or prepared by or on behalf of Acuity Brands in the course of providing the products, services or service offerings (the "Deliverables"), including any related software that may be already installed in or included with the products, services or service offerings (the "Software"), shall be owned by Acuity Brands. Purchaser does not acquire any right, title or interest in the Deliverables except the limited and temporary right to use them as necessary solely in connection with purchaser's use of the applicable products, services or service offerings. No Software is sold, and all Software is protected by international intellectual property laws and treaties. Such Software may be subject to additional terms and conditions that may become applicable when the end user installs or accepts the Software or part of a written agreement between Acuity Brands and the end user. Neither the products nor the Deliverables may be loaned or rented, nor may access be provided to the Software, for a fee or otherwise, to any third party. The Software may be permanently transferred, but only as part of a sale or transfer of the products, provided that no copies are retained, all Software is transferred, and such sale is subject to the applicable terms of these Terms and Conditions of Sale. No product, Deliverables or Software shall be duplicated, reverse engineered, or decompiled by anyone other than Acuity Brands except and only to the extent this restriction is prohibited by law. Purchaser may become aware of trade secrets, know-how and other information of Acuity Brands, within the Deliverables or in connection with the delivery by Acuity Brands of the products, services or service offerings, that would reasonably be understood to be confidential under the circumstances ("Confidential Information"). Purchaser (i) must use the same care and discretion as it employs with its own confidential and proprietary information (but in no event less than reasonable care and discretion) to maintain in confidence, and prevent disclosures of, the Confidential Information, and (ii) must not use the Confidential Information except in connection with its use of the applicable products, services or service offerings.

**CHOICE OF LAW; CONSENT TO JURISDICTION:**

These Terms and Conditions of Sale are governed by and are to be construed in accordance with the laws of the Province of Ontario and the laws of Canada applicable therein (without regard to the Choice of Law principles thereof) and treated in all respects as an Ontario contract. Any dispute, controversy, or claim between the parties relating to the subject matter of these Terms and Conditions of Sale, including without limitation, any dispute, controversy or claim arising out of or relating to these Terms and Conditions of Sale or the breach, termination, or validity thereof, if not settled by mutual good faith negotiation of the parties, may be commenced in the Courts of the Province of Ontario. Accordingly, the parties hereby irrevocably and unconditionally attorn to the exclusive jurisdiction of the courts of the Province of Ontario and all courts competent to hear appeals therefrom. These Terms and Conditions of Sale shall not be

governed by the terms of the United Nations Convention on Contracts for the International Sale of Goods. If Acuity Brands is only providing services, the parties agree that these Terms and Conditions of Sale are a contract for services and are not subject to the Personal Property Security Act.

**GENERAL:**

Purchaser may not assign the right to receive services hereunder, whether by operation of law or otherwise, without the prior written consent of an authorized representative of Acuity Brands, not to be unreasonably withheld. Purchaser acknowledges that Acuity Brands may use subcontractors to perform the services. Unless otherwise specifically agreed in writing by an authorized representative of Acuity Brands, any different or additional terms and conditions proposed by any purchaser in a purchase order, response to a quotation or other proposal, are hereby rejected by Acuity Brands and shall not be incorporated into any order or other agreement for the sale of Acuity Brands products, services or service offerings. Purchaser's assent to these Terms and Conditions of Sale, shall be conclusively presumed from purchaser's acceptance of all or part of any products, services or service offerings ordered, and purchaser acknowledges that it is subject to Acuity Brands policies concerning the sale and/or resale thereof (see <https://www.acuitybrands.com/support/warranty/terms-and-conditions/online-sales-policies>), as amended by Acuity Brands in its sole discretion from time-to-time. If an authorized representative of Acuity Brands has acknowledged

purchaser's order or proposal, and such acknowledgement is found to constitute an acceptance of an offer, such acceptance is expressly made conditional on purchaser's assent solely to these Terms and Conditions of Sale which shall form part of the acknowledgement, and acceptance or authorized resale by purchaser of any products or services shall be deemed to constitute such assent. If any quotation or other document of Acuity Brands is deemed to constitute an offer to purchaser, purchaser's acceptance of such offer is limited to these Terms and Conditions of Sale. Field services and other on-site services performed by Acuity Brands are subject to additional terms and conditions available at <https://www.acuitybrands.com/support/warranty/terms-and-conditions> under Terms and Conditions of Sale—Terms and Conditions for Field Services. These Terms and Conditions of Sale, together with the warranty statements by Acuity Brands under LIMITED WARRANTY above and, if applicable, the Field Services Terms and Conditions, constitute the entire sales agreement between Acuity Brands and purchaser, unless they are made part of a written agreement between Acuity Brands and purchaser. No custom, practice, or course of prior dealings between the parties and no usage of trade shall modify or otherwise affect these Terms and Conditions of Sale. Acuity Brands objects to and rejects any terms between purchaser and any other party, and no such terms, including but not limited to any government regulations or "flowdown" terms, shall be a part of or incorporated into any order from purchaser to Acuity Brands, unless agreed to in writing by an authorized representative of

Acuity Brands. These Terms and Conditions of Sale supersede all those published or issued previously by Acuity Brands. All orders are subject to final acceptance by Acuity Brands and credit approval. Any design, submittal or layout provided by Acuity Brands is subject to the disclaimer set forth on the design, submittal or layout. Acuity Brands will not accept orders that require purchaser-furnished components, unless agreed to in writing by an authorized representative of Acuity Brands. Acuity Brands price sheets are not offers to sell and possession of a price sheet does not entitle one to purchase. Acuity Brands shall not be bound to sell any products or provide any services unless it shall (in its sole discretion) accept submitted purchase orders. The parties have agreed that these Terms and Conditions of Sale be drafted in English. Les parties ont convenu à ce que ce contrat soit rédigé en anglais.

***Acuity Brands reserves the right to change these Terms and Conditions of Sale at any time without notice.***

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